OPERR Platform Features

Customizable features based on your business requirements!

- Real-Time Map for Tracking Drivers
- Instant Cash Call Panel
- **Pre-Scheduling for Batched Trips**
- Obtain Trips From Job Pool
- **Drag & Drop Trip Assignment**
- Flight Check
- **Driver Work Zone Customization**
- Work Shift Schedule Calendar
- **Drivers'/ Customers' Favorites List**
- Drivers'/ Customers' Preferred List
- Drivers'/ Customers' Block List
- Web-Based App Without Hardware
- **Group Accounts Management**
- Standard & NEMT Billing Module
- Medicaid ID Renewal (Every 5 yrs)
- **Base License Application Review**
- Base License Renewal (Every 3 yrs)
- NEMT Consultation

- Multi-Language Support
- **User Communication Features**
- **Vehicle Lost & Found Feature**
- **Auto Updates Phone Records**
- **Generates Billing Reports**
- **Insurance Renewal Alerts**
- **Payment Management for Drivers**
- **Driver Mobile App**
- **Customer Mobile App**
- **Telephone System Software**
- **Inter-Driver Trip Transfers**
- **Disables Non-Compliant Drivers**
- **TLC Report Compliance**
- **Daily Alerts For Base Changes**
- **Integration With NEMT Broker API**
- Medicaid ID Application Review
- **Website Design & Hosting**
- **Look-Back Billing Service**

Schedule a Demo Contact Us Today!

800-668-6906

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OPERR Technologies, Inc.

is licensed by NYC TLC



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OPERR Platform

OPERR Technologies, Inc. is a leading provider of technological solutions to the transportation industry. Our partnerships with bases licensed by New York City's TLC and our numerous alliances with the Non-Emergency Medical Transportation (NEMT) brokers, make OPERR one of the best technological solutions for NEMT on the market. OPERR Technologies, Inc. is the first and largest technology company approved by the NYC TLC as a Dispatch Service Provider (DSP License #ED0002). This license allows OPERR to accept and dispatch trip requests from customers via the OPERR apps.

Up to 20% Off Your Current Phone Bill

Operrtel, Inc. (Operrtel) is licensed by Communication Commission (FCC) to provide phone service (License ITC 214-20180515-00096). number Operrtel connects with the OPERR® platform to provide a better customer experience in telecommunications and to substantially reduce a dispatcher's workload. Take advantage of our risk-free offer by using a discount and starting your free trial period.

- Multi-Call VoIP PBX System
- ▶ Fast Call Forwarding
- Less Waiting Time
- **Better Voice Quality**
- Multi Phone Hold/Transfer
- Call Monitoring & Recording

Look Back Billing

Operr Service Bureau (OSB) is licensed by the New York State Department of Health to provide billing service for third parties (Provider ID 05191346). Through our advanced technology, OSB can not only provide billing services for current billing data but can also "look back" through previous billing data for invoice errors or underpayments that have cost you money. OSB will help identify and recover the overlooked billing funds. The following are examples of some recent client recoveries.

CLIENT	DATE RANGES	RECOVERED	TRIPS
A - 04/24/2017 - 12/31/2017		\$8,204.36	93
B - 04/24/2017 - 07/12/2018		\$26,960.38	790
C - 01/01/2018 - 05/02/2018		\$167173.71	4493

Total Recovered \$202.33845

* MORE REFERENCES AVAILABLE UPON REQUEST

GUARANTIES **LOOK-BACK SERVICE FINDS** RECOVERABLE MONEY!!!

or your 'Look-Back' scan is FREE!

Why lose your hard-earned money forever? Try our "Look-back" service and get at least a portion of your lost money back. Plus, if we don't find anything, you don't pay anything.

Your money, your choice!



SOFTWARE SOLUTION FOR
ANY SIZE TAXI, LIMO, CAR
SERVICE OR NEMT PROVIDER
FOR BOOKING TRIPS, DISPATCHING
THEIR VEHICLE FLEETS, MANAGING
DRIVERS, PROVIDING BILLING
SERVICES AND STAYING COMPLIANT
WITH REGULATIONS."

- OPERR TEAM



With OPERR, a dispatcher can quickly dispatch trips for "Cash-Call" business through the "Instant Booking" panel within seconds. OPERR allows for unprecedented levels of customization. This ensures both drivers and customers have the best possible user experience. OPERR can help your drivers avoid confusion and delays by providing the most updated flight arrival & departure information.





Pre-Scheduling Module

The patent-pending OPERR Pre-Scheduling module enables one dispatcher to easily process and assign thousands of trips to hundreds of drivers within minutes. OPERR can also help reduce the workload on your operations by automatically pre-scheduling trip bookings and can help decrease the overall cost of having live on-site dispatchers and telephone operators.



Auto-Billing Module

Do you know how many trips you haven't been paid for or have lost money due to underpayment from mistakes or errors? OPERR's Automated Billing module utilizes advanced technology to substantially reduce the loss from costly errors incurred during the billing process. The OPERR Billing module also reduces staff workload, and helps increase their accuracy by automatically compiling billing documents, records and trip history.



'Look-Back' Billing Service

The OPERR platform is able to process previous billing data, from time periods before the client base's use of OPERR, for lost revenue. OPERR has the transporation industry's first and only 'look-back' billing algorithm to help the base owner with avoidance of payment losses.



Customer & Driver Mobile Apps

The OPERR apps are user-friendly with features designed to increase driver efficiency, performance, customer retention and profitability. Driver and customer relationship management allows both parties to indicate their "Favorites List" for those who they would prefer driving or riding with. Your base and affiliated drivers will generate additional revenue when customers book trips through the OPERR app by splitting with OPERR a substantial portion of the fares from each of the completed trips.



Legal Compliance

The OPERR Legal Compliance module provides legal compliance for bases to avoid penalties and fines for improper or illegal dispatch. OPERR sends out alerts with important updated information related to your base, including but not limited to:

- Active or Inactive Drivers and Vehicles
- Driver and/or Vehicle Base Changes
- ▶ Changes to Drivers' Licenses
- Vehicle Registration & Insurance Expiration
- ▶ TLC Monthly Report



Other Services

OPERR can provide a wide range of services to assist transportation companies from improving their business operations to increasing their revenue stream. OPERR offers business website design, assistance with Medicaid provider ID applications to transport Medicaid clients, assistance in sale or purchase of a base, licensing and violation disputes.